

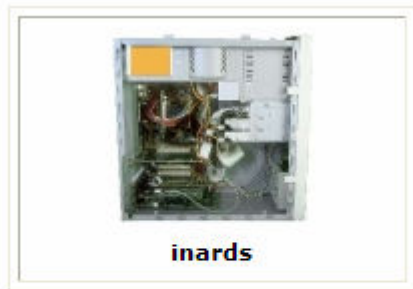
NEW SYSTEM LOGIN INSTRUCTIONS FOR CURRENT ONLINE BANKING USERS

(Note: You may find it helpful to print this page before attempting to login.)

1. Your login ID and Password has not changed.
2. After you successfully login, the next screen will present you with a selection of images. This is a security feature that ensures that you, as our customer, are on the online banking site of Valley Bank of Commerce, and not one of an imposter who would attempt to gain access to your financial information.

Please select an image and name it whatever you prefer (please avoid using any punctuation in the image title). Then click the “select” button.

3. This final screen presents you with a four digit “token”. Be sure to remember this “token” or keep it in a safe place separate from your password. You will need this “token” to gain access to your accounts when you login in to our Online Banking platform in the future. This new form of authentication means that someone else cannot gain access to your information with your password alone.
4. When authenticating with the token, please enter the corresponding alpha value to your numeric “token”. Please see example below:



TOKEN:

Login

If you are assigned a token number of 1234, you would enter the corresponding value of TVJB and click the Login button to complete the authentication process. Also, please note the image to the left of the “keypad” this is how your image selection and image title will be presented to you every time you login to the system.

The keypad’s alpha characters will be randomized each and every time you access this system. Should you need assistance, please call 505-623-2265.